

Dear colleagues,

I would like to thank you all for your continued cooperation and commitment.

With this brief summary I would like to communicate my observations and recommendation regarding your transplant center.

Positive note's:

- 1- I see a substantial improvement in the clinical and healthcare aspects.
- 2- The standards recommended by the Italian team were maintained in the two missions at your facility.
- 3- The patient's documentation is present in the integrated medical record, filled out appropriately.
- 4- New colleagues are included in the group and participate constructively in clinical activities.

Observations and recommendation:

- 1- The documentation of the integrated medical record must be certified, for the purposes of making the other services and departments of the hospital aware.
- 2- For the purposes of maintaining and improving the standards of care, as recommended by Dr. Uderzo, it would be ideal to do at least a few transplants a month.
- 3- A collaboration network must be created within the hospital, in order to raise awareness among all professionals about our project and the objectives to be achieved.
- 4- Surveillance and monitoring of the quality of the water present in hand hygiene points must be increased.
- 5- All operators must have training on BLS and P-BLS.
- 6- A precise path must be created regarding the patient's post-transplant follow-up process (consulting the SOP'S).

Conclusion:

Positive overall feedback, there is still potential for improvement and professional growth.

The accreditation of the center would be an excellent objective to achieve, creating the basis of a solid and competent professional group.

Thank you very much to all of you, thanks to Help3.

Musa Dubali

